

IACP TECHNOLOGY CLEARINGHOUSE



Law Enforcement Technology Program Survey

Agency Name: South Portland Police Department

Technology Program Name: CAD - Mobile - RMS - MCRS (Maine Crash Reporting System)

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Total Sworn : 51

Total Civilian: 17

Agency Type: Municipal

Program Status: Department Wide Permanent Program

Funding Description

CAD-Mobile-RMS: Funded via local CIP. MCRS: Grant funded via State of Maine, Department of Public Safety, Bureau of Highway Safety grant.

Hardware Manufacturers

Laptops - Dell MDT Laptops - Panasonic Toughbooks Desktops - Dell

Software Manufacturers

VisionAIR: CAD - Mobile - RMS Ledge Light Tech.: MCRS (Maine Crash Reporting System) Microsoft Access: Specialized/Investigative Databases

Program Narrative

The department upgraded to the current VisionAIR CAD, Mobile and RMS applications during 2001. The department also originally obtained VisionAIR's "Paperless" Reporting system that was intended to allow officers to complete NIBRS Incident Reports from the cruisers. Due to ongoing problems, that program has since been abandoned. The overall intent of the software upgrade was to allow officers the ability to view, update and report out on calls from their cruisers. The purpose was to maximize the officers' patrol availability and efficiency by allowing them to complete reports from their cruisers while remaining available for additional calls for service. Officers currently utilize the laptops for: - Viewing and updating pending or active calls (Mobile CAD functions) - Checking, viewing and receiving DMV, NCIC and state warrant/missing person records - Maintaining localized data, including city and business maps, mugshots and databases (e.g., sex offenders and gangs) During 2002, the department also upgraded its MDTs upon receipt of laptops, obtained via grant funding for accident/crash reporting. Officers now complete accident reporting in the MCRS program and transmit that wirelessly to the station. Those records are then retrieved electronically by the State repository.

Additional Concerns

We are continuing to work with the vendor in hopes of resolving some issues with RMS (most specifically I-BASE reporting) and Paperless Reporting, which we have currently abandoned. MCRS: An excellent resource once trained and familiarized with the program.