

## IACP TECHNOLOGY CLEARINGHOUSE



### Law Enforcement Technology Program Survey

**Agency Name:** [Raleigh Police Department](#)

**Technology Program Name:** Mobile Communication Terminal (MCT)

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**Home Page Address:** [www.Raleigh-NC.ORG/Police/Index.HTM](http://www.Raleigh-NC.ORG/Police/Index.HTM)

**Agency Size:** Total Sworn- 619, Total Civilian-79

**Agency Type:** Municipal Police

**Technology Program Status:** Department Wide Permanent Program

**Mobile Hardware Type and Quantity:** Laptop-134

**Printer:** Mobile Computer Terminal users can send any message to be printed on one of several networked printers attached to CAD>

**How is data transmitted from the Field to the Station?** Paper

**How is data transmitted from the Station to State and Data Collection Authorities?** Paper

**Funding:** Primarily asset forfeiture

**Hardware Manufacturers:** [Sun Systems](#)-SPARC 20; [Coded Communications](#)-MCT 2275; [Digital Equipment Corp.](#)-Digital Cellbus 000

**Software Manufacturers:** [Electronic Data Systems](#)-Interface CAD with MCT System; [Digital](#) CEL running "New Beginnings Software Innovations"-MCT Message Switch; [Coded Communications](#)-MCT Application Software; [Coded Communications](#)-MCT Network Controller Software

**Important Technology Lessons Learned:** Do careful vendor research, keep project management team intact until project completion and integrate comprehensive training into project plan.

**Program Narrative Overview:** Mobile Computer Terminal (MCT) program is currently used for driver histories, drivers license and vehicle registration, and computer aided dispatching. Officers may communicate via their MCT with other units equipped with MCT's and with CAD users. Officers can self initiate themselves onto an activity, perform status and location changes, generate report numbers, and perform numerous inquiries relating to the current status of calls and units. A call for service can be handled silently from dispatch through completion. Filing reports through mobile computer terminals will be an upcoming project.