

IACP TECHNOLOGY CLEARINGHOUSE



Law Enforcement Technology Program Survey

Agency Name: Minnehaha County Metro Communications

Technology Program Name: Computer Upgrade

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Total Sworn: N/A

Total Civilian: N/A

Agency Type: County Sheriff's Department

Program Status: Permanent Program

Funding Description

Project included several modules CAD, law enforcement, Fire records, corrections, CAD funded general funds, other modules 2003 COPS Technology Grant

Hardware Manufacturers

[Motorola](#) - Wireless 800MHz RDLAP; [Panasonic](#) - Laptops PDR

Software Manufacturers

[Motorola](#) - Wireless; [New World Systems](#) - Field Reporting

Program Narrative

Minnehaha County Metro Communications, Minnehaha County Sheriff's Office, Sioux Falls Police Department, Brandon Police Department, and Garretson Police Department and Sioux Falls Fire Rescue sought a single vendor to provide all modules for replacing existing computer system. New World Systems was selected after an extensive process to provide CAD, law enforcement records, fire records management, corrections, mobile and field reporting for all departments.

An agreement was signed with New World Systems, December 2003 and the departments went live with CAD, LE Records, Fire Records, and Corrections modules on Sept. 27, 2004. Scheduled to go live with Field Reporting June 2005

Additional Concerns

Implementation of computer system involves overcoming challenges and program difficulties that will take months to resolve. Administrators and users must be sufficiently prepared that there will be difficulties that will be taxing and stressful for employees, the department and the vendors.