

## IACP TECHNOLOGY CLEARINGHOUSE



### Law Enforcement Technology Program Survey

**Agency Name:** Grapevine Police Department

**Technology Program Name:** CAD/RMS Upgrade

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**Agency Size:** Total Sworn: 94, Total Civilian: 34

**Agency Type:** Municipal Police

**Technology Program Status:** Department Wide Program

**Mobile Hardware Type and Quantity:** Laptop - Panasonic & Cycomm (CF-25, CF-27, and PCMobile)

**Printer:** N/A

**How is data transmitted from the Field to the Station?** Wireless

## **How is data transmitted from the Station to State and Data Collection Authorities?**

Wireless

**Funding:** General obligation bonds

**Hardware Manufacturers:** [Cycomm](#) - PCMobile; [Panasonic](#) - CF-25, CR-27

**Software Manufacturers:** [Visionair](#) - CAD/RMS Reporting; [Cerulean](#) - TCIC/NCIC Access;  
Visio Professional - Accident Diagram

**Important Technology Lessons Learned:** Integration & single point of data entry

**Program Narrative Overview:** The department currently uses a combination of PCMobile by Cycomm and CF-25 & CF-27's by Panasonic to access TLETS/TCIC/NCIC. We are replacing the computer aided dispatch and records management system to more fully automate the department. When complete all police reports, including accident reports will be able to be completed in the field using the mobile computers. The relational database of RMS will provide much more capabilities for reporting and crime analysis. The CAD/RMS system will be NT Server and use Microsoft SQL.